



DIRECTOR: GOVERNANCE SUPPORT SERVICES

INFORMATION & COMMUNICATION TECHNOLOGY SERVICES

The University of Cape Town is seeking an experienced IT professional to establish and provide strategic and operational leadership as Director of the Governance Support Services Division of the Information & Communication Technology Services (ICTS) department.

This cross-functional Division, consisting of 12 staff members, has responsibility for supporting strategic alignment and tertiary level governance of ICT at UCT, including support and coordination across the domains of demand and portfolio management, governance, risk and compliance, metrics and reporting, and enterprise architecture.

The successful candidate will be responsible for:

1. Driving and supporting the prioritisation, delivery and benefit realisation measurement of UCT's ICT project portfolio
2. Directing the provision of IT Governance, Risk, and Compliance activities for the department
3. Coordination and maintenance of ICT Policy Register
4. Establishing, coordinating and maintaining the Enterprise Architecture practice
5. Monitoring and reporting on metrics/KPA's relevant to the department
6. Managing the Division's human resources, budget and expenditure
7. Contribution to the departmental strategy as a member of the ICTS leadership team

Key aspects of the role include: • leadership ability • excellent communication and interpersonal skills • the ability to work independently and under pressure • problem-solving and analytical skills • planning and organisational skills • contributing effectively and creatively to the ICTS management team.

Appointment to this position requires: • a minimum of ten years relevant industry and discipline experience in an ICT environment, at least five years of which are in a managerial role responsible for the domains listed above • a relevant tertiary qualification (NQF level 8) • proven experience relevant to all of the responsibilities 1-7 above • relevant and valid certification in at least two of the major domains indicated in the responsibilities

The annual remuneration package, including benefits, is between R1,670,679 and R1,965,508 per annum.

To apply, please e-mail the below documents in a **single pdf file** to: icts-jobs@uct.ac.za

- UCT Application Form (download at <http://forms.uct.ac.za/hr201.doc>)
- Cover letter, and
- Curriculum Vitae (CV)

An application which does not comply with the above requirements will be regarded as incomplete.

Only shortlisted candidates will be contacted and may be required to undergo a competency test.

Telephone: 021 650 3012

Website: www.icts.uct.ac.za

Reference number: E25333

Closing date: 08 April 2025

"UCT is a designated employer and is committed to the pursuit of excellence, diversity, and redress in achieving its equity targets in accordance with the Employment Equity Plan of the University and its Employment Equity goals and targets. Preference will be given to candidates from the under-represented designated groups. Our Employment Equity Policy is available at www.uct.ac.za/downloads/uct.ac.za/about/policies/eepolicy.pdf. "

UCT reserves the right not to appoint.



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